



# News Release

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FOR IMMEDIATE RELEASE

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## Milwaukee County Treasurer recognized by NACo for innovations

WASHINGTON, D.C. – The Office of Milwaukee County Treasurer received triple awards from the National Association of Counties (NACo) at its Achievement Awards ceremony this week at the NACo national conference in Multnomah County, Oregon.

The awards recognized Milwaukee County Treasurer Dan Diliberti's office for its focus on public service, cost-efficiency and continual quality improvement.

"Everyone on our staff team deserves credit for this award," said Diliberti. "Our teamwork's success is also reflected in the revenue surplus generated each year by this office."

NACo conferred triple Achievement Awards to Diliberti's office in recognition of the Treasurer's Office initiatives in the following areas:

- Productivity Innovations in Treasury Services
- Innovation in Delinquent Property Tax Collection
- Community Business Development

In the area of Milwaukee County Treasurer's productivity improvements, NACo recognized that office's implementation of uniform on-line banking software across departmental lines, a \$32,000 annual savings achieved by piggybacking onto the State Banking Services Contract, streamlining departmental deposit processes, and a 70% reduction in incoming phone calls and improvements in on-line access to delinquent property tax records/payments and unclaimed funds listings/applications.

The NACo award for innovations in delinquent tax collection recognized the Treasurer's Office for being the first county in the nation to implement a state income tax return intercept program (TRIP) to collect delinquent property taxes.

In the field of business development, NACo recognized a collaborative program with the Milwaukee County Office of Community Development Business Partners that was designed to promote broader community business participation in the increasingly centralized banking and financial services sector in Milwaukee County.

At the awards ceremony, Jacqueline Byers, Director of NACo Research, commended the 2011 winners and added: “I continue to be amazed at the work that counties are doing to address their budget shortfalls and meet their residents’ needs at the same time.”

The NACo’s award program is designed to recognize county government initiatives that improve service delivery, achieve greater cost efficiency, and develop a better-trained work force. Achievement Award winners’ accomplishments are compiled into a NACo Model County Program Database that includes descriptions of winning programs from 2005 to present.



*Milwaukee County Treasurer Daniel Diliberti pictured with the Treasurer’s Office Staff.*

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*The National Association of Counties (NACo) is the only national organization that represents county governments in the United States. Founded in 1935, NACo provides essential services to the nation’s 3,068 counties. NACo advances issues with a unified voice before the federal government, improves the public’s understanding of county government, assists counties in finding and sharing innovative solutions through education and research, and provides value-added services to save counties and taxpayers money.*